

# WHAT IS WIOA?

Note -- There's a residency requirement-meaning you must have lived or worked in Cook County, IL to receive WIOA services from the Arlington Heights, Hanover Park or Robbins Offices.\* (If you don't meet these requirements, refer to the Area-Wide WIOA Service Providers & Orientations Chart for other Providers.)

The Workforce Innovation and Opportunity Act (WIOA) aims to help job seekers and workers access employment, education, training, and support services to succeed in the labor market and match employers with skilled workers they need to compete in the global economy. Funding for WIOA is from the Federal Department of Labor.

## **Highlights of WIOA include:**

- Improved access to comprehensive services by continuing to align investments in workforce, education, and economic development to regional in-demand jobs.
- Reinforcing the partnerships and strategies necessary for one-stops to provide job seekers and workers with the high-quality career services, education and training, and supportive services they need to get good jobs and stay employed.

## **Who Does WIOA Help?**

### **\*WIOA defines dislocated workers as individuals who:**

- Have been laid off, terminated, have received notice of layoff or termination due to a plant closure or mass layoff; or
- Are unemployed through no fault of their own, are eligible for or have exhausted unemployment compensation and are unlikely to return to their previous occupation or industry; or
- Were self-employed (including farmers and ranchers) and are unemployed as a result of general economic conditions in their community; or Are Displaced Homemakers.

### **\*WIOA defines adult individuals who:**

- Are collecting Food Stamps, General Assistance, Homeless or meet the Federal low income guidelines; or
- Deficient in basic math and reading skills

## **How Does WIOA Help?**

<p><b>Basic Services</b> (Available to all with no eligibility requirements):</p> <ul style="list-style-type: none"> <li>• Eligibility Determination</li> <li>• Intake/ Orientation</li> <li>• Initial Assessment</li> <li>• Job Search and Placement Assistance</li> <li>• Employment Statistics Information</li> <li>• Training Provider Performance/ Cost Information</li> <li>• One-Stop Performance Information</li> <li>• Information about Supportive Services</li> <li>• U.I. Claims Filing Information</li> <li>• Referrals to appropriate supportive services and information about public assistance programs (SNAP, TANF, Medicaid, etc)</li> </ul>	<p><b>Individualized Services</b> (Prior approval through Intake Appointment; if determined to be appropriate in order to obtain or retain employment):</p> <ul style="list-style-type: none"> <li>• Work One-on-One with a Career Advisor Throughout Each Step of Your Job Search Process!</li> <li>• Comprehensive Assessments</li> <li>• Development of Individual Employment Plans</li> <li>• Group and Individual Career Counseling</li> <li>• Career Planning</li> <li>• Short-Term and Pre-Vocational Services</li> <li>• Job Referral and Placement Services</li> <li>• Internships and Work Experience Activities</li> <li>• Funding for Occupational Training for skill upgrading or career change</li> <li>• On-The-Job Training Activities</li> <li>• Supportive Services and much more!</li> </ul>
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**To register to attend an upcoming WIOA orientation session, visit the website ([www.worknetncc.com](http://www.worknetncc.com)) & follow registration links & instructions.**

**[www.worknetncc.com](http://www.worknetncc.com)**

Local website: [www.worknetncc.com](http://www.worknetncc.com)

Statewide workNet website: [www.illinoisworknet.com](http://www.illinoisworknet.com)

**The WIOA Orientation session is the first step to getting involved with the Workforce Innovation and Opportunity Act (WIOA) Program. At the WIOA Orientation session, the services, programs, process and eligibility requirements will be explained. The session is about 2 hours long.**


\*\* You will need an email address to register. If you do not have an email account, directions on how to open a free email account are available in the Resource Centers located at:

- Business & Career Services Inc., North Suburban Cook County American Job Center 723 W. Algonquin Road, Arlington Heights
- Education and Work Center, 6704 Barrington Road, Hanover Park
- FOR ROBBINS LOCATIONS ONLY – CALL FOR AN APPOINTMENT Business & Career Services, 13650 South Claire Blvd., Robbins, IL 60472 **708.925.9980**

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| TYPE IN: <a href="http://www.worknetncc.com">www.worknetncc.com</a><br>• Click on the WIOA tab on the Home Page<br>• Choose WIOA (WIA) Orientation<br>• Click “To find and register for a General WIOA Orientation Session.”<br>• Click on “Register for this Event.” | If you’re not an Existing User on <a href="http://www.worknetncc.com">www.worknetncc.com</a> , you’ll need to create a profile. |
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- Fill out the Event Registration form.
- Click on “Register for this Event.”
- If you have successfully registered for the event, a thank you for registering message will show on the screen.
- A confirmation will be emailed to you. Print it out and take this “ticket” with you to be allowed entrance into the WIOA orientation. (In addition, further instructions may be listed on the WIOA Orientation Screen for you to follow.)
- Please read the date, time and location of the Orientation.

**NO WALK-INS accepted; no exceptions. You must register online to attend a WIOA Orientation.**

 The North Suburban Cook County American Job Center provides equal access to all. For specific access information or accommodation requests please contact your local American Job Center. Funding for this program is made possible in part through a grant provided by the Chicago Cook Workforce



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